

PRE-OPERATION/PROCEDURE GUIDANCE



Sending your cat in for an operation or procedure can be stressful. We have created this guide to answer some of the most common questions and help you prepare for the day.

When your cat's procedure was booked, arrangements should have been made for either collection by a member of our team or for you to transport your cat to us. If collection has been arranged, you will have been advised of the collection time.

You should also have received a **consent form and estimate** to sign electronically. Please let us know as soon as possible if you have not received these documents. We recommend reading them carefully and contacting us with any questions.

While we will always discuss expected costs with you beforehand, it is not possible to predict every outcome or complication. Additional treatment or procedures may occasionally be required, which could result in additional costs. For this reason, please provide at least one contact number (or multiple numbers if necessary) so we can reach you promptly to discuss any important decisions.

Feeding Instructions

The evening before the procedure, your cat may have dinner as normal and a small bedtime snack, provided this is given no later than 11:00pm.

Fresh water should remain available at all times.

On the morning of the procedure, your cat may have a very small amount of wet food only (1 teaspoon maximum) approximately 4–5 hours before their collection or admission time. Contrary to what many owners expect, this small meal helps reduce the risk of gastric acid reflux during general anaesthesia, which can otherwise lead to irritation of the oesophagus.

If your cat has been prescribed pre-travel gabapentin or Bonqat, this can be given with the small wet food meal.

On the Day

You will be asked to complete a patient admission form. This provides us with important information about your cat, including any medications they are currently receiving, so please complete it as thoroughly as possible.

Please also ensure we have up-to-date contact numbers for the day so that we can reach you quickly if we need to discuss any findings or treatment recommendations.

Throughout the day, we will keep you updated on your cat's progress. Once the procedure has been completed, we will contact you to confirm a collection time or arrange their return home.

Detailed post-operative care instructions will be provided when your cat is discharged.

Insurance Claims

If you are claiming the cost of the procedure through your pet insurance policy, please note that an administration fee of £25 applies for processing insurance claims. You will remain responsible for any costs not covered by your insurer.

If you have any questions before your cat's procedure, please do not hesitate to get in touch.